

I don't know if I've already registered an email. What should I do?

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Palavras-chave

unique password

Dúvida (ou problema) (público)

I don't know if I've already registered an email. What should I do?

Resposta (ou solução) (público)

If you are an employee or a professor, contact the human resources department.

If you are a student, contact the student section of your faculty.

After informing the email:

- Go to [1] uspdigital.usp.br and click on First Access
- Enter your USP number.
- Enter your email.
- Enter the characters for the security verification.
- Lastly, click the button Password Request and wait to receive a confirmation email, on the address specified previously

OBS.: Please be sure to check the spam box.

- After receiving the confirmation email, access the link in the message to be redirected to a page for the creation of the universal password.

[1] <https://uspdigital.usp.br/>